



National Agency for Automotive Safety and Victims' Aid

Corporate Profile



National Agency for Automotive Safety
and Victims' Aid



NASVA Is Your Safe and Secure Partner

Reliable, your kind partner



Our hope is to pursue a society without automobile accidents, and to realize a safe, secure, and comfortable automobile community.

We want to “build a relationship where you can express your worries, and your concerns”, and to be of “assistance to you as a specialist automobile accident safety procedures.



To contribute to realize a safe, secure, and comfortable automobile society through the support of accident victims and prevention of automobile accidents.

Our Action Policy

1. Strive for services and information that only NASVA can provide, and respond broadly to societal expectations.
2. Quickly respond to changes in the society and environment, and actively challenge new operations.
3. Always be cognizant of social responsibilities as an actor for the public welfare, and act in fairness and justice.
4. Always strive for improvement, to execute efficient operations.
5. Ceaselessly strive for self-development, and attain advanced expertise.
6. Observe the laws and rules, and strive for risk management.
7. All staff members unite to execute operations, and strive for creation of a dynamic workplace.

NASVA is an agency specializing in "automobile accident measures".



NASVA is the main institution for implementation of the automobile liability insurance and mutual insurance income activities by the government.

NASVA brings unified implementation of three related activities, to "support" victims of automobile accidents, "prevent" automobile accidents, and "protect" from automobile accidents.

Name: National Agency for Automotive Safety and Victims' Aid
Established: October 2003

(National Center for Automotive Safety and Victims' Aid: 1973)

Organization: Headquarters (Tokyo), Nationwide: 50 branch offices

Rehabilitation facilities: 4 NASVA Treatment and Nursing Care Centers, 3 NASVA Affiliated Hospitals

Staff: 340 persons

Expenses: 14.0 billion yen (FY2013 budget)



What is NASVA?

NASVA is the abbreviation for National Agency for Automotive Safety and Victims' Aid.

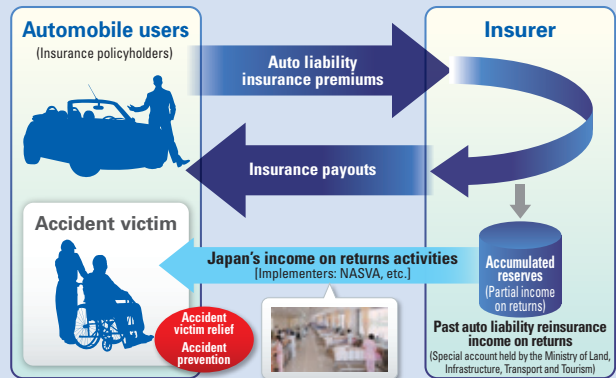
The background for the symbol mark shows the N from NASVA on a white line.

In addition, the appearance of light spreading from the A and V shows NASVA's wish for a bright future for all people that is full of light and hope.

The Role of NASVA in Automobile Society

The Role of NASVA

- Relief for automobile accident victims requires support which is not covered by payout of CALI (Compulsory Automobile Liability Insurance / Mutual Aid. So is called "Jibaiseki" in Japan.) as well as the payout itself. And in the first place, efforts to prevent accidents from occurring are also important.
- To realize the above mentioned support and efforts, governmental activities by the interest of CALI fund (accumulation of the past income of CALI) have been carried out. NASVA as the main implementation body of the activities promotes support for victims and efforts for accident prevention in an integrated manner.



Origins of CALI system

(Good and Bad points of the Automobile Society)

- Automobiles are the transport means for daily life, and the basis for goods distribution. The automobile is convenient.
- But automobiles have accidents. Relief for victims of accidents is established by the common support of all members forming the automobile society, and this is the origin of the CALI system.
- In other words, this "framework" where automobile users pay CALI premiums, and this premium is used to pay the insurance payouts to accident victims, the relief for accident victims, and the efforts for prevention of automobile accidents by the interest of CALI fund, provides support for this "shadow" part.

Automobile Society



Ensuring Transport Safety for Automobiles in Transport Businesses

Automobile transport businesses (buses, taxis, and trucks) have high-frequency vehicle use, and accident prevention in this sector is an important field since any accident that occurs would cause immense damage. In fact, “guarantee of transport safety” is even considered to be one of the missions of transport businesses.

For this reason, “aptitude tests”, “training courses”, and “safety management efforts” have become partly mandatory for automobile transport businesses.

NASVA offers universal services at 50 branches all over Japan, implementing “aptitude tests” targeting drivers, “training courses” targeting vehicle operation managers, and “safety management services” targeting the management level.

Through implementation of these accident prevention operations, NASVA provides a powerful support for safety efforts at transport businesses, and actively promotes accident reduction.

Training courses for Vehicle Operation Managers, Etc.

Provides courses based on “actual operations or related laws, and management methods required for safety guarantees”, mainly for vehicle operation managers, who are in charge of safety in the transport business using bus, taxi, truck, or other vehicles, and strive to the ensure adoption of transport safety measures.

Basic Course

Courses helping people who want a basic knowledge of laws and operations required for vehicle operation managers.

General Course

A course targeting people who have already been assigned as a vehicle operation manager (*1) or an assistant manager.

Special Courses

Courses targeting vehicle operation managers whose offices have received administrative sanctions due to serious accidents or violation of laws or ordinances. (*2)



Training courses (General Course)



Training courses (Small Group Activity with small number of people)

*1 The automobile transport businesses are required to appoint the vehicle operation manager and file an application with the Ministry of Land, Infrastructure, Transport and Tourism, and strives to ensure safety in daily transport.

*2 Engages in more practical courses, such as small group activities based on the accident example, and strives to prevent a reoccurrence of the accident or violation.





For Safe Driver Operation



Persons taking aptitude tests

Aptitude tests

Mandatory tests

- Novice Driver tests
〈For a person newly hired as a driver〉
- Driver tests
〈For drivers aged 65 or over〉
- Specific test I, Specific test II
〈Persons who have caused traffic accidents resulting in death or serious injury take either Test I or II depending on the frequency of such accidents〉

Optional tests

- General tests
- General tests with counseling
- Special tests

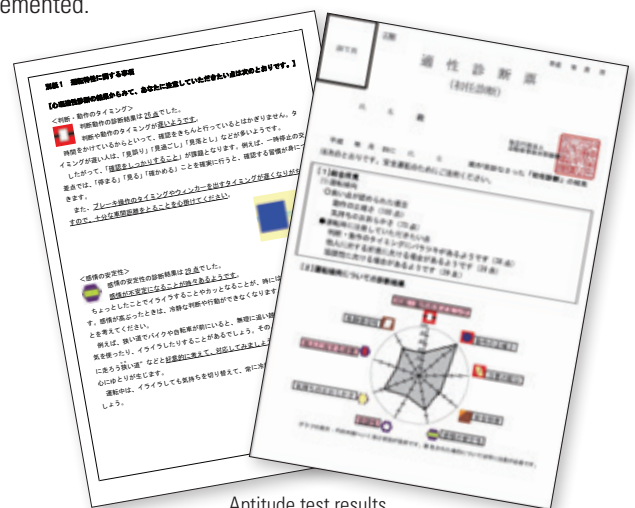
Implementation of driver aptitude tests and counseling

Aptitude tests, mainly targeting drivers for transport businesses, are used to grasp a person's characteristics in both psychological and physical aspects, in regards to driver personality, safe driving attitudes, and cognition, processing functions, and audiovisual functions, etc., and provide detailed advice and counseling that can contribute to safe driving operation.

In addition, aptitude tests that are mandatory for specified driver classes (Novice drivers, elderly drivers, and drivers who have caused accidents) are implemented.



Counseling after test-taking



Aptitude test results

Cultivating a Safety Culture



NASVA Safety Management Service

Since October 2006 all automobile transport businesses have been required to perform “transport safety management”, with everyone from the actual drivers to management level required to keep transport safety in mind as most important, and to ceaselessly strive for improved transport safety.

However, many people may feel “what exactly should I do?” or “I have taken some action, but I am worried whether this is

enough”.

We respond to these questions and support transport businesses with “consulting”, “seminars and workshops” in relation to safety management as two main activities.

We serve safety management consulting to cultivate a safety atmosphere within companies

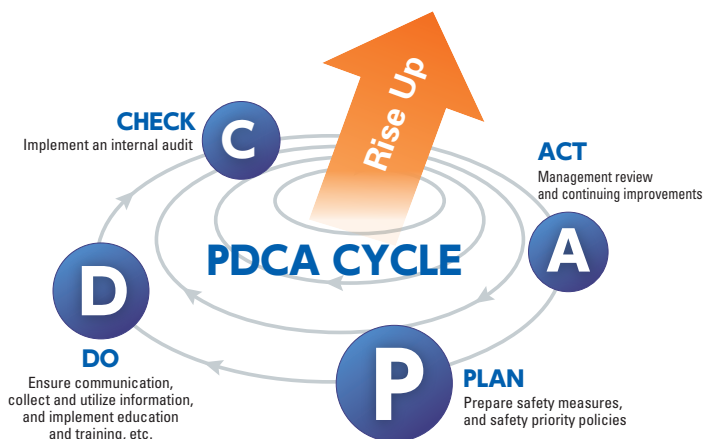


We hold seminars and workshops all over Japan to boost awareness





Establish a PDCA cycle system



Safety Management Seminar

Transport Safety Management Evaluation

The transport safety management evaluation implemented by NASVA is authorized by the Ministry of Land, Infrastructure, Transport and Tourism, and performed in response to requests by automobile transport businesses. To confirm whether the "safety management system" is established and improved

by the automobile transport businesses themselves functions as a system, we conduct interviews with top management and with people in the management divisions, as well as use documentation and records, etc., and then provide advice, etc., for further improvements in transport safety.

Evaluation Flow

- 1 Application for enrollment
- 2 Agreement related to evaluation implementation
- 3 Evaluation scheduling and other prior adjustments and surveys
- 4 To send evaluation notification
- 5 Implementation of evaluation (head office and one sales office)
- 6 Evaluation results reported (explanation of content)



Implementation of evaluations



Evaluation results

Promotion of ISO 39001

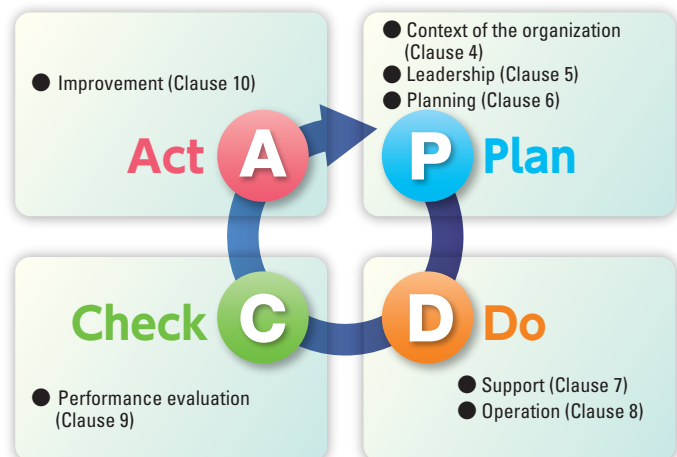
~ New Road Traffic Safety Management System Based on an International Standard ~



What is ISO 39001?

ISO 39001 is a published international standard. Effective October 2012, the objective is to reduce deaths and serious injuries due to road traffic accidents.

As with ISO 9001 (quality management system) or 14001 (environment management system), this standard stipulates requirements that are necessary for organizations to establish, implement, maintain, and improve a suitable road traffic safety management program in accordance with the PDCA cycle.



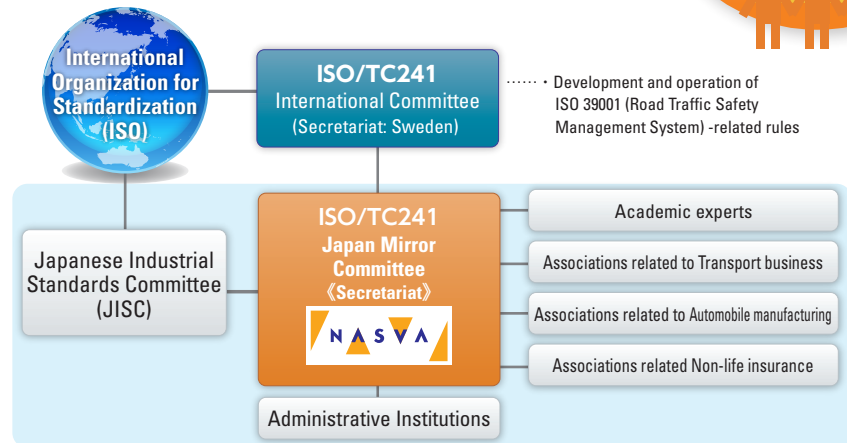
* The chapter numbers. in the figure at right refers to the clause numbers. in ISO 39001:2012.

> To prevent accidents, we also need to create opportunities to gain society's trust.



NASVA and ISO 39001

NASVA has organized a Japan Mirror Committee formed from a wide range of experts involved in road traffic systems in Japan. This committee's role is to expand the implementation of ISO 39001 and to participate in the international committee ISO/TC241.



Consulting, Lecturer Dispatch

ISO 39001 certification is issued by certification bodies. NASVA implements consulting and lecturer dispatch about establishment of ISO 39001 RTS management system using experience as the Secretariat of the Japan Domestic Committee.

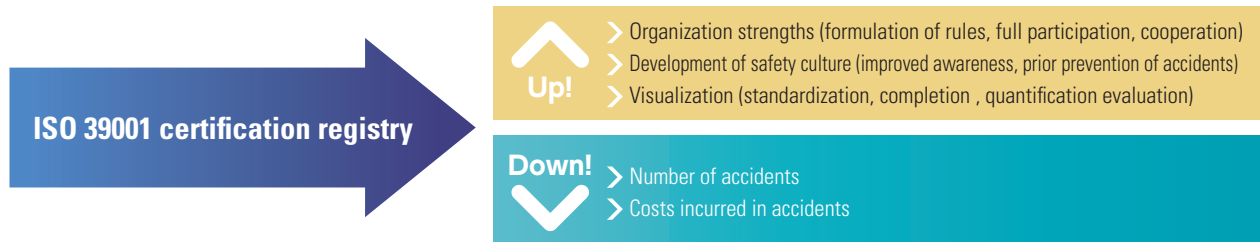
In consulting, we focus on risk assessment deemed to be particularly important in the international standard. We provide advice on the operations including clarification of the road traffic safety-related risk encountered by business, determination of countermeasure, and priority of action items as well as on the methods of continuous improvement of the management system which support these operations.

We respond to requests from companies to dispatch lecturer for training sessions, seminars, and study sessions, to provide explanations of process of ISO 39001 development, and summaries of its requirements.



Effects of ISO 39001

The spread of ISO 39001 is expected to further strengthen the safety management, expand safety measures not seen in the past, and promote reduction of accidents in society overall.



| Business type | Effect |
|--|--|
| Transport business (Green number plate) | While there have been efforts for improvement of safety management until now, establishing PDCA cycle based on introduction of ISO 39001 can be expected to systematize existing efforts and to improve safety awareness of efforts company-wide. |
| Companies using private automobiles (White number plate) | Previously, there were no genuine safety management tools available for private automobiles, which account for most of the vehicles in use. Advancement of effective safety measures by using ISO 39001 at companies using private vehicles as part of corporate social responsibility (CSR) activities can be expected to improve road traffic safety not just for the company implementing it but also for society in general. |
| Other companies interacting with road traffic system (Example: Infrastructure management companies, parking lot businesses) | Safety measures in development or improvement of road and other infrastructure, and safety measures in parking lots, are important but hidden sectors in prevention of accident. Advancement of more effective safety framework based on introduction of ISO 39001 in these sectors, can be expected to contribute to reduction of accidents for society in general. |

Hospitals and Rehabilitation Facilities

Treatment uses the most advanced medical equipment

Rehabilitation suitable for patients



One-floor hospital ward system

Treatment and Nursing Care Based on Advanced Equipment and Attention to Detail

NASVA has established and operates four NASVA Treatment and Nursing Care Centers that specialize in severely disabled persons such as those with persistence of impaired consciousness. These Centers provide hospitalization for persons who have suffered brain injury due to automobile accidents that put them a continuing state of severe impaired consciousness, offering suitable treatment and constant nursing care aimed at the possibility of social rehabilitation. In addition NASVA has made contracts with three hospitals (NASVA Affiliated Hospitals) offering treatment and nursing care equivalent to the NASVA Treatment and Nursing Care Center in part of their hospital functions.

The hospitalization period at these rehabilitation facilities is set at three years or less, with approval for hospitalization based on an integrated determination of the necessity for treatment and nursing care, the possibilities for recovery, and evaluation of income status, etc.

In these rehabilitation facilities, we respond with adoption of effective treatment and rehabilitation policies suited to each individual, based on the use of advanced medical devices (CT, MRI, PET, etc.).

In addition, we have implemented a one-floor hospital ward

system (or monitoring systems for some consignment beds) that ensures intensive nursing, in order to enable quick discernment of even the slightest recoveries in the consciousness of hospitalized patients, as well as introduced a primary nursing system where a single nurse has continuous charge of a given patient throughout the hospitalization period. Based on these systems, the treatment and nursing is performed with attention to detail, to provide many natural stimuli in the course of daily living.

Primary Nursing Care





List of NASVA rehabilitation facilities

4 NASVA Treatment and Nursing Care Centers
230 beds



3 NASVA Affiliated Hospitals
48 beds



Grand total 278 beds

Nakamura Memorial Hospital

- ◎Open in: December 2007
- ◎Location: 14 Minami Ichijo Nishi, Chuo-ku, Sapporo-shi
- ◎Number of outsourced beds: 12
- ◎Tel: 011-231-8555 (Extension: 460)
- ◎URL: <http://www.nmh.or.jp/>



Chubu Treatment and Nursing Care Center

- ◎Open in: July 2001
- ◎Management: Kouseikai Medical Corporation
- ◎Location: 630 Kobicho-shimokobi, Minokamo-shi, Gifu-ken
- ◎Number of beds: 50
- ◎Tel: 0574-24-2233
- ◎URL: <http://ryougo.kizawa-memorial-hospital.jp/>



Tohoku Treatment and Nursing Care Center

- ◎Open in: August 1989
- ◎Management: General Incorporated Foundation Kounankai
- ◎Location: 4-20-6 Nagamachi Minami, Taihaku-ku, Sendai-shi, Miyagi-ken
- ◎Number of beds: 50
- ◎Tel: 022-247-1171
- ◎URL: <http://www.touhoku-ryougo.com/>



Okayama Treatment and Nursing Care Center

- ◎Open in: February 1994
- ◎Management: Social Welfare Organization Saiseikai Imperial Gift Foundation Inc., Okayama Saiseikai
- ◎Location: 2-8-35 Nishifurumatsu, Kita-ku, Okayama-shi
- ◎Number of beds: 50
- ◎Tel: 086-244-7041



Chiba Treatment and Nursing Care Center

- ◎Open in: February 1984
- ◎Management: Seikeikai Medical Corporation
- ◎Location: 3-30-1 Isobe, Mihama-ku, Chiba-shi
- ◎Number of beds: 80
- ◎Tel: 043-277-0061
- ◎URL: <http://chiba-ryougo.jp/>



St. Mary's Hospital

- ◎Open in: December 2007
- ◎Location: 422 Tsubukuhonmachi, Kurume-shi, Fukuoka-ken
- ◎Number of outsourced beds: 20
- ◎Tel: 0942-35-3322 (Extension: 6001)
- ◎URL: <http://www.st-mary-med.or.jp/>



Izumitsu Municipal Hospital

- ◎Open in: January 2013
- ◎Location: 16-1 Gejo-cho, Izumitsu-shi, Osaka-fu
- ◎Number of outsourced beds: 16
- ◎Tel: 0725-20-6922
- ◎URL: <http://www.hosp-ozu-osaka.jp/>

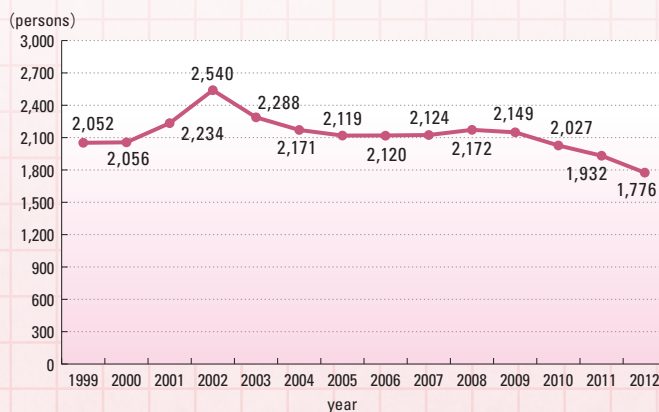


Support for Home Nursing Care



Most of those who severely injured their brains and/or spines are cared at home after they leave hospitals. NASVA provides them economic and mental assistance to support their daily care.

Number of persons with severe disabilities due to automobile accidents



Benefit for Home Nursing Care

We give the benefits to those who suffer from severe aftereffects of automotive accidents on brains and/or spinal codes and are cared at home. The amount of the payment depends on the severity of the aftereffects and actual cost for the car at home, ranging from ¥29,290 to ¥136,880 per month. The benefits cover the costs of beds, wheelchairs, urine disposers, paper diapers and other disposal goods, and several kinds of service including day-care.

As of end-March 2014, there were total of 4,665 beneficiaries of this service in Japan.

1. Beneficiary

| | | Monthly Benefit (Japanese Yen) |
|-----------------------|---|--------------------------------|
| Special Type I | Among Type 1, those whose damage on brains or spiral codes are especially sever. | 68,440 ~ 136,880 |
| Type I | Those who are injured on brains, spiral codes and/or internal organs, and need twenty-four hour care. | 58,570 ~ 108,000 |
| Type II | Those who are injured on brains, spiral codes and/or internal organs, and need occasional care. | 29,290 ~ 54,000 |

(Note) "Auto Liability Law" is a reference to the Automobile Liability Security Law.

> Always strive for face-to-face response.



Mental Assistance

■ Consultation

NASVA has a consultant in nine main branch office. The consultants, who are qualified care workers or nurses, listen to problems and anxiety of family members of the beneficiaries, and give advice and information of care, mainly through telephone.

■ Visit to Beneficiary's Home

NASVA staff visits to beneficiary's home in order to keep in face-to-face contact with beneficiaries and their families, comprehend their needs and help them solve problems.



■ Quarterly Journal "Hohoemi"

NASVA issues a quarterly journal "Hohoemi (Smiles)." which carries NASVA's activities to support victims of automotive accidents, information helpful for nursing care at home. Beneficiaries can exchange their opinions and views through the journals.



■ Beneficiary's Meetings

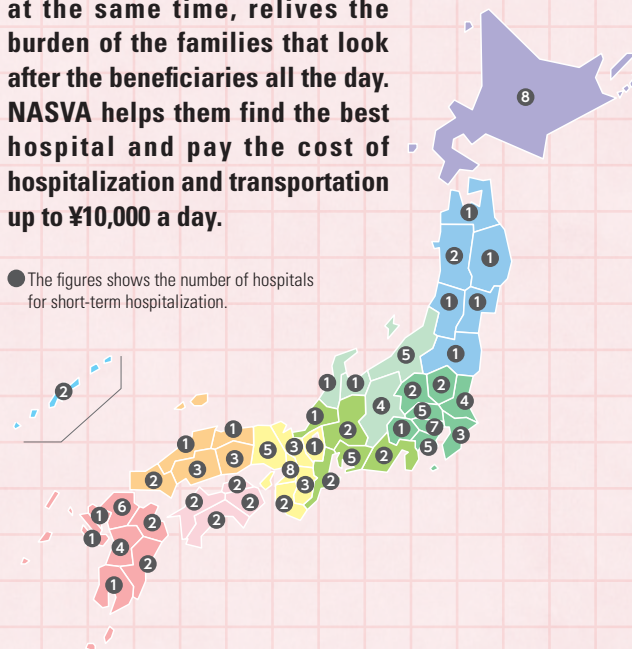
NASVA has held meetings of beneficiaries and their family members since 2009 on the request that they hope to talk and exchange information with other beneficiaries. All fifty branch office of NASVA host the meetings at least once a year in cooperation with hospitals and welfare institutions.



Help for Short-Term Hospitalization

It is desirable that beneficiaries, who are cared at home, enter hospitals to have a regular medical check. Seven NASVA hospitals (4 Treatment and Nursing Care Center and 3 NASVA-affiliated hospitals) and 119 partner hospitals, which cover whole the country, accept them. The short-term hospitalization, at the same time, relieves the burden of the families that look after the beneficiaries all the day. NASVA helps them find the best hospital and pay the cost of hospitalization and transportation up to ¥10,000 a day.

● The figures shows the number of hospitals for short-term hospitalization.



Support for Families Who Lost Breadwinners

Loan without Interest for Children

Families whose breadwinner are killed or severely injured in automobile accidents often suffer from destitution. NASVA lend money without interest to children of such family on their request; ¥155,000 at the beginning of the loan, ¥20,000 per month until the child graduates from junior-high school (usually at fifteen years old), and ¥44,000 when he/she enter school. The borrowers are expected to repay the loan for twenty years.



Loan without Interest for the Needy

NASVA also provides loan without interest for those who are in poverty because of not receiving the damages. They are classified by three types:

- (1) Persons who have the legal right for damages but hardly recover a part/all of the damages;
- (2) Persons who have not received damages of aftereffects from insurance companies.
- (3) Persons whose damages will be paid by the Japanese government because they were injured in accidents caused by unknown drivers.

“Tomo-no-Kai” Activities

NASVA has organized a group which consists of child-borrowers and their families in order to promote their welfare. The families can ask advice about problems in a daily life, gain encouragement, and share views and opinions through the group called “Tomo-no-Kai.” The main activities of Tomo-no-Kai are as follows:



Quarterly Newsletter “Tomo-no-Kai Dayori”

NASVA issues a quarterly newsletter to help the member families exchange information and introduce Tomo-no-Kai activities mentioned below.



Meetings of the Member Families

Fifty NASVA branch office hold meetings of the Tomo-no-Kai members usually once a year in summer and organize a one-day or an overnight trip to tourist resort. The trips offer children an opportunity to cultivate friendship and urge their guardians to talk over their problems.

Contest of Paintings, Photos and Calligraphy

In order for member children to cultivate sensibility and imagination, NASVA hosts contests and awards excellent works prize including the Transport Minister Prize and the NASVA Director Prize.

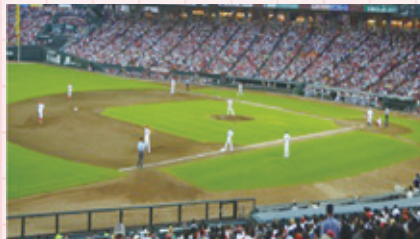


Events in Cooperation with Private Companies

Some private companies invite member children to various events in cooperation with NASVA. The oil company COSMO, for example, offers three-day camp to invite children every summer. The automaker Mazda and the Japan Professional Football League invite them to all-star games of the professional baseball and football championship games respectively. They are also invited to Tokyo Disney Land, orchestral concerts.



Cosmo Oil-sponsored “Cosmo Waku-Waku Safari”



Mazda-sponsored “Pro Baseball All-Star Game”



J-League sponsored “Nabisco Cup Championships” and “Fuji-Xerox Super Cup”

Guardian Meetings

NASVA hosts guardian meetings in all fifty branch offices, which helps mothers or fathers of child borrowers ask advice mutually and solve their problems in daily lives.



Family Consultant

“Family Consultants” in all fifty branch offices, who work one day a week, answer telephone calls from guardians that are worried about child care, education, economic problems and so on, in addition to that they instruct loan systems and accept loan application. They sometimes give face-to-face advice.



> Please call for consultations whenever you feel the need.



NASVA Traffic Accident Victim Hot Line

NASVA has kept the telephone line by which traffic accident victims and families consult for not only NASVA service but anything concerning traffic accidents such as insurance, medical care and legal problems. NASVA representatives instruct several kinds of service that NASVA provides, and introduce other agencies and institutions that are the best for the clients.



* Reception time 9:00 to 17:00
(Monday through Friday except holidays)



Main Functions of Hot Line

- To provide information on NASVA service; NASVA Treatment and Nursing Care Centers, benefit for those who are suffered from aftereffects of automotive accidents, loan without interest for children and so on.
- To introduce the best institution to solve problems that clients face; the problems usually include procedure to receive benefits, medical care, and legal matters such as liability to the accident and settlement out of court.



Japan New Car Assessment Program (JNCAP)



For protection of the people from automobile accidents through the spread of safer cars and child restraint systems

We implement safety evaluations for automobiles sold on the market.

Check on our site for safety evaluations of your car and child restraint systems.

<http://www.nasva.go.jp/mamoru/index.html>

JNCAP helps people to choose safer cars and manufacturers to develop safer cars.





Summary of Evaluation Tests, and Evaluation of Safety Performance



In the Japan New Car Assessment Program (JNCAP), we implement various evaluation tests.

Passenger protection performance evaluation



Full frontal collision test



Offset frontal collision test



Side collision test



Electric Shock protection performance test*



Rear collision neck protection performance test

* Displayed when test is performed on electric vehicles, etc.

Pedestrian protection performance evaluation



Head protection performance test



Leg protection performance test

Passenger and rear seat belt reminder evaluation test



Seat belt attachment warning device

Passenger and rear seat belt reminder system (PSBR)

Other performance tests

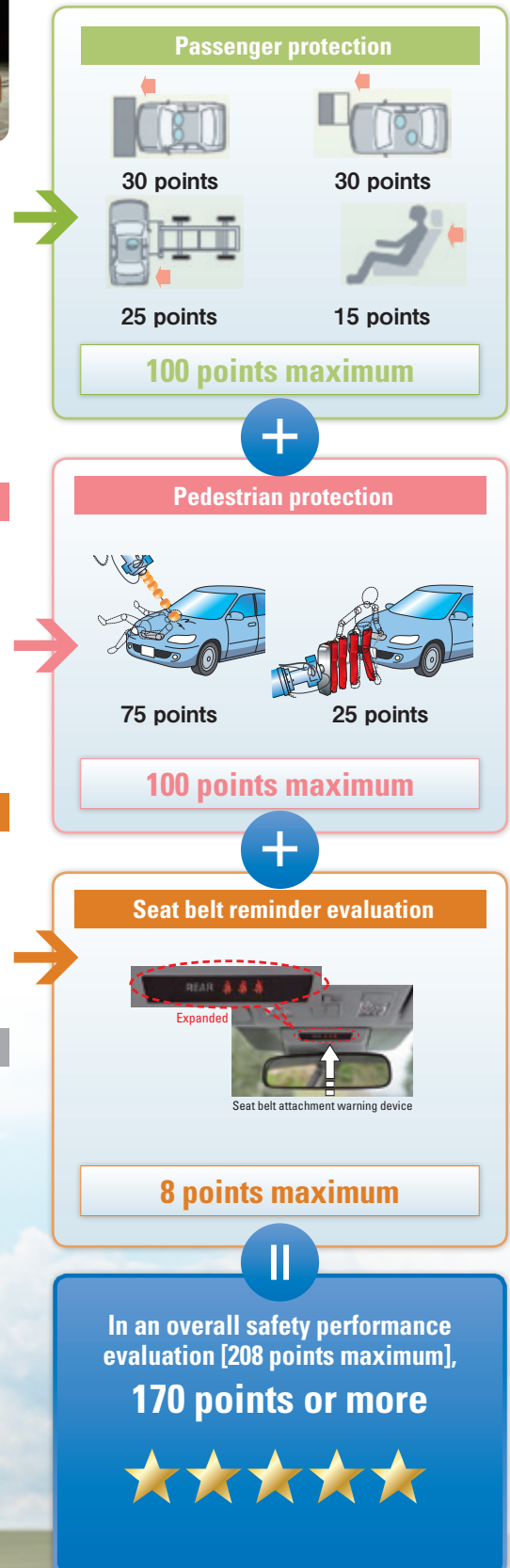


Usability evaluation test for rear seat belt



Brake performance test

The evaluation test results are published in five-star rating as an overall safety performance evaluation.





> Always keep in mind the safety of both car passengers and pedestrians.

JNCAP Five Star Award

We offer the "JNCAP Five Star Award". to reward manufacturers who have developed safer cars showing excellent scores in overall safety performance evaluation, and promoting the safety of the car,



Advanced Safety Technology Assessment

To further reduce accidents, beginning in FY2014 we are implementing assessment evaluations as part of efforts for advanced safety technology.



(Autonomous Emergency Braking System: AEBS)

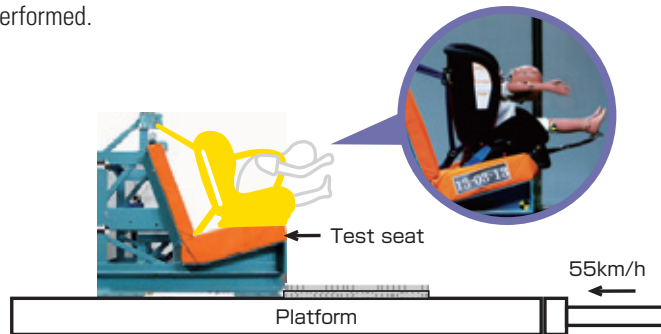
Child Restraint Systems (CRS) Assessment

Purpose of CRS assessment

We publish reliable safety performance evaluations of CRS available on the market, to foster an environment that facilitates choice of safer products, and promote the development of safer products by manufacturers, to encourage the spread of Safer CRS.

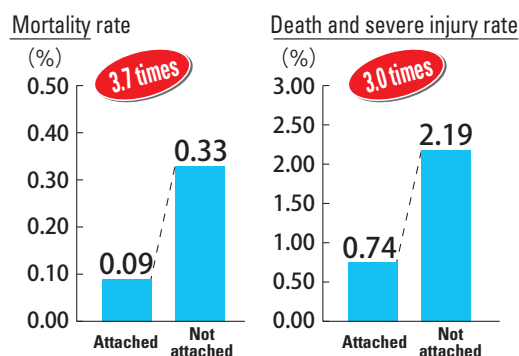
For the CRS assessment,

a frontal collision test and usability evaluation test is performed.



frontal collision test

Comparison of mortality rates, and death and severe injury rates, for with and without CRS



(Extracted from 2013 National Police Agency materials)



Usability evaluation test

List of location

Please contact order to nearby NASVA

| Name | Postal code | Location |
|---|-------------|---|
| Sapporo Main Branch Office | 060-0032 | 8F Kitanijo Shinkawa Bldg., 12-98-42 Kita Nijo Higashi, Chuo-ku, Sapporo |
| Hakodate Branch Office | 041-0806 | 3 Hakodate Tokyo Kaijo Nichido Bldg., 1-18-10 Mihara, Hakodate |
| Kushiro Branch Office | 084-0906 | Senkon Jidosha Kaikan, 6-1-1 Tottori Odori, Kushiro |
| Asahikawa Branch Office | 079-8442 | 2F Asahikawa-chiku Truck Kenshu Center, 4-32-1 Ryutsudanchi Nijo, Asahikawa |
| Sendai Main Branch Office | 984-0015 | 2F Miyagiken Truck Kaikan, 5-8-3 Oroshimachi, Wakabayashi-ku, Sendai |
| Fukushima Branch Office | 960-8031 | Fukushima Toyota Bldg., 7-33 Sakaemachi, Fukushima |
| Iwate Branch Office | 020-0871 | Nakanohashi 106 Bldg., 1-4-22 Nakanohashidori, Morioka |
| Aomori Branch Office | 030-0843 | Aomori ken Kotsu Kaikan, 139-21 Aza Toyoda, Oaza Hamada, Aomori |
| Yamagata Branch Office | 990-0031 | 2F Harmony Yamagata Bldg., 2-4-19 Tokamachi, Yamagata |
| Akita Branch Office | 010-0962 | Akita ken Jidosha Kaikan, 2-12-53 Yabase Ohata, Akita |
| Niigata Main Branch Office | 950-0965 | 2F Niigata Truck Sogo Kaikan, 6-4 Shinkocho, Chuo-ku, Niigata |
| Nagano Branch Office | 381-8556 | 2F Naganoken Truck Kaikan, 710-3 Minaminagaike, Nagano |
| Isikawa Branch Office | 920-0031 | 6F Kanazawa Park Bldg., 3-1-1 Hirooka, Kanazawa |
| Toyama Branch Office | 939-2708 | 1F Toyamaken Truck Kaikan, 1-5 Fuchumachi Shimahongo, Toyama |
| Tokyo Main Branch Office | 130-0013 | 8F Arca Central Bldg., 1-2-1 Kinshi, Sumida-ku |
| Kanagawa Branch Office | 222-0033 | Kanagawaken Truck Sogo Kaikan, 2-11-1 Shinyokohama, Kohoku-ku, Yokohama |
| Chiba Branch Office | 261-7125 | 25F World Business Garden Marive West, 2-6-1 Nakase, Mihama-ku, Chiba |
| Saitama Branch Office | 330-0062 | 6F JS-1 Bldg., 3-12-6 Nakacho, Urawa-ku, Saitama |
| Ibaraki Branch Office | 310-0026 | Daini Chuo Bldg., 3-1-28 Izumicho, Mito |
| Gunma Branch Office | 370-0006 | Takasaki Truck Kaikan, 4-5-4 Tonyamachi, Takasaki |
| Tochigi Branch Office | 320-0065 | Utsunomiya Royal Copo, 1288-2 Komanyumachi, Utsunomiya |
| Yamanashi Branch Office | 406-0034 | Yamanashi ken Jidosha Sogo Kaikan, 1000-7 Karakashiwa, Isawa-cho, Fuefuki |
| Nagoya Main Branch Office | 460-0003 | 8F Nagoya AT Bldg., 1-18-22 Nishiki, Naka-ku, Nagoya |
| Shizuoka Branch Office | 420-0837 | 1F Shizuoka Sumitomo Bldg., 1-2 Hinodecho, Aoi-ku, Shizuoka |
| Gifu Branch Office | 500-8842 | Meiji Yasuda Seimei Gifu Kanamachi Bldg., 4-30 Kanamachi, Gifu |
| Mie Branch Office | 510-0085 | 8FYokkaichi Suwacho Bldg., 4-5 Suwacho, Yokkaichi |
| Fukui Branch Office | 910-0005 | 6F Nihon Seimei Fukui Ote Bldg., 3-2-1 Ote, Fukui |
| Osaka Main Branch Office | 540-0028 | 10F Chuo Odori FN Bldg., 1-3-8 Tokiwamachi, Chuo-ku, Osaka |
| Kyoto Branch Office | 612-8418 | Kyoto Jidosha Kaikan, 51-5 Takeda Mukaidaicho, Fushimi-ku, Kyoto |
| Hyogo Branch Office | 650-0024 | Wanli Bldg., 2-3-10 Kaigandori, Chuo-ku, Kobe |
| Shiga Branch Office | 524-0104 | Shigaken Truck Sogo Kaikan, 2298-4 Konohamacho, Moriyama |
| Nara Branch Office | 630-8244 | Koyama Bldg., 487 Sanjo-cho, Nara |
| Wakayama Branch Office | 640-8150 | Sakanao Bldg., 13-30 Wakayama |
| Hiroshima Main Branch Office | 733-0036 | 1F Daiichi Ryoju Bldg., 2-4-25 Kanonshinmachi, Nishi-ku, Hiroshima |
| Tottori Branch Office | 680-0006 | Tottoriken Truck Kyokai Kenshu Center Bldg., 219-1 Maruyamacho, Tottori |
| Shimane Branch Office | 690-0886 | Matsue Shokokaigisho Bldg., 55 Horomachi, Matsue |
| Okayama Branch Office | 700-0941 | Okayamaken Truck Sogo Kenshu Kaikan, 1-22-33 Aoe, Kita-ku, Okayama |
| Yamaguchi Branch Office | 753-0814 | Sanyo Bldg. Yoshiki, 1-3-1 Yoshikishimohigashi, Yamaguchi |
| Takamatsu Main Branch Office | 760-0066 | Kagawaken Truck Kyokai Anzen Kenshu Center Bldg., 3-3-6 Fukuokacho, Takamatsu |
| Tokushima Branch Office | 770-0003 | Tokushima ken Truck Kaikan, 2-14-50 Kitatamiya, Tokushima |
| Ehime Branch Office | 791-1114 | 1F Ehimeken Truck Sogo Service Center, 1081-1 Idomachi, Matsuyama |
| Kochi Branch Office | 780-8016 | Kochiken Truck Kaikan, 5-17 Minaminomarucho, Kochi |
| Fukuoka Main Branch Office | 812-0016 | 4F Hakata Sun City Bldg., 2-1-5 Hakataeki Minami, Hakata-ku, Fukuoka |
| Saga Branch Office | 840-0833 | Takatori Bldg., 4-30 Nakanokoji, Saga |
| Nagasaki Branch Office | 850-0033 | 11F Sumitomo Seimei Nagasaki Bldg, 7-11 Manzaimachi, Nagasaki |
| Kumamoto Branch Office | 860-0806 | 6F Asahi Shimbun Daiichi Seimei Bldg., 4-7 Hanabatacho, Chuo-ku, Kumamoto |
| Oita Branch Office | 870-0034 | 5F Sumitomo Seimei Oita Bldg., 1-1-23 Miyakomachi, Oita |
| Miyazaki Branch Office | 880-0913 | 2F Miyazakiken Truck Kyokai Sogo Kenshukaikan, 1-7-21 Tunehisa, Miyazaki |
| Kagoshima Branch Office | 892-0838 | Kagoshima-ken Jutaku Kyokyu Kosha Bldg., 16-401 Shinyashikicho, Kagoshima |
| Okinawa Branch Office | 900-0021 | 3F Okinawaken Hire and Taxi Kyokai, 2-103-4 Izumizaki, Naha |
| Chiba Treatment and Nursing Care Center | 261-0012 | 3-30-1 Isobe, Mihama-ku, Chiba, Chiba |
| Tohoku Treatment and Nursing Care Center | 982-0012 | 4-20-6 Nagamachi Minami, Taihaku-ku, Sendai, Miyagi |
| Okayama Treatment and Nursing Care Center | 700-0927 | 2-8-35 Nishifurumatsu, Kita-ku, Okayama, Okayama |
| Chubu Treatment and Nursing Care Center | 505-0034 | 630 Kobicho-shimokobi, Minokamo, Gifu |
| Headquarters | 130-0013 | 19F Arca East, 3-2-1 Kinshi, Sumida-ku, Tokyo |



National Agency for Automotive Safety and Victims' Aid

19F Arca East, 3-2-1 Kinshi, Sumida-ku, Tokyo 130-0013

[Direct line]

| | | | |
|------------------------------|----------------------|-----------------------------------|----------------------|
| Administration Department | 03 (5608) 7560, 7561 | Injured Party Welfare Department | 03 (5608) 7630, 7638 |
| Planning Department | 03 (5608) 7584 | NCAP Management Department | 03 (5608) 7587 |
| Finance Department | 03 (5608) 7590~7595 | Automotive Safety Research Office | 03 (5608) 7639, 7640 |
| Automotive Safety Department | 03 (5608) 7599, 7610 | | |

Website <http://www.nasva.go.jp/>

● Search by Key-word

